

Update – August Central



Welcome

This is the next edition of your monthly Area Newsletter. In it we explain what we've been doing in your community, the wider borough and how we have been performing in certain areas.

Street cleaners sweep up at awards

Two members of Hounslow Highways' Street Cleaning Team were winners in the 'Excellent Customer Service' category of the London Borough of Hounslow's Staff Recognition Awards.

Rosario Ciccarelli and John Tomlinson who both work in and around Craven Avenue, in Feltham collected their awards at the official ceremony which took place on Thursday 27 June at the Civic Centre in Hounslow.

Wayne Hayler, also from the Street Cleaning Team, who works in and around Granville Avenue in Feltham, was highly commended in the same category and received a certificate.

The awards are extra special as nominations are made by the public to recognise those who had delivered excellent customer service. Members of the public can nominate on the council's website, magazine or forms distributed to customer service points across the borough. The category itself resulted in 161 nominations and the finalists (winner, highly commended and commended) were chosen by a staff panel.

At the same ceremony hosted by The Mayor, the leader of the Council and Chief Executive, a further 16 Hounslow Highways staff members were awarded the 'Loyal Service Award' for lengths of service ranging from 10 to 30 years. These include:

Lorraine Srivastav, Pat Silva, Mark Keywood, Terence Watts and Wayne Hayler.

Street cleansing staff John Tomlinson and Rosario Ciccarelli accept their awards from Mayor Sachin Gupta.



Core Investment Programme (CIP) – Progress till date:

We are now 7 months into the 5 year CIP programme and we have already resurfaced 69,170m² of footways, 122,585m² of carriageways and installed 2,164 street lights and nearly 500 illuminated signs.



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Delivering better streets

Hounslow Highways cleans up Frampton Road

A total of 100 bags of rubbish were collected on Thursday, July 25 when the Hounslow Highways Community Environment Team cleaned-up the woodland at the junction of Frampton Road and Staines Road.

The clearing of vegetation was carried out by Hounslow Highways' grounds maintenance contractors and eight office-based staff who cleared the rubbish in about three hours. The majority of the litter was empty alcohol cans and bottles, among other things such as cardboard boxes and fast food wrappers.

The clean-up was part of a joint Anti-social Behaviour Campaign between the Metropolitan Police, Hounslow Council, Hounslow Homes, John Laing Integrated Services and Hounslow Highways. The 13-week campaign was launched on 1 July 2013 to crackdown on anti-social behaviour such as littering, graffiti, street prostitution and drug abuse in Hounslow.

The Community Environment Team runs regular clean-up days throughout the borough and encourages residents to alert them to litter hotspots. Residents can also volunteer to help with clean-ups or host their own clean-up day with the support of Hounslow Highways. They can register their interest through the Hounslow Highways website at www.hounslowhighways.org.

Before photo



After photo



Hounslow Highways inspires future generation

Hounslow Highways' supported a careers day targeting young students at the Inspiring the Future event which took place at the Rivers Academy in Feltham on July 1.

The purpose of the event was to highlight the apprenticeship program and possible opportunities within Hounslow Highways and the London Borough of Hounslow to local students over the next 25 years.

As well as an information stand on Hounslow Highways which was staffed by the Business Management Team, our Ringway HR Business Partner Nayna Patel ran CV writing workshops and taught interview techniques to approx 60 students.

If local schools and community groups are interested in having Hounslow Highways support their career days, they can contact the Business Management team through the contact form on the website: www.hounslowhighways.org/38-contact-us.html



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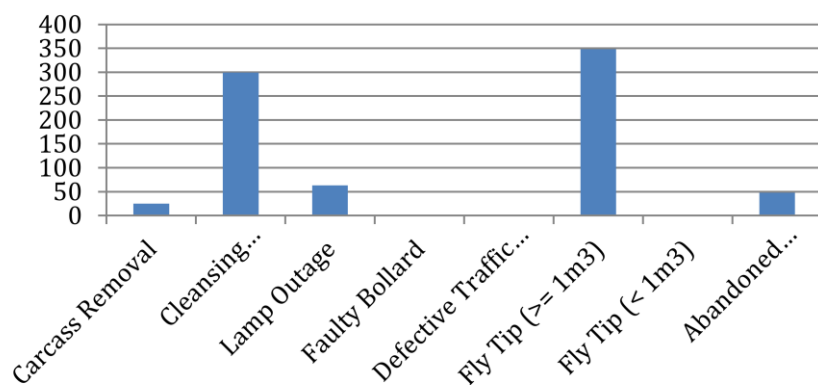
Delivering better streets

How did we do in your area last month?

In the month of July we dealt with over 2300 enquiries across the Borough, compared with 2100 in June. Fly tipping is the most frequent type of enquiry, followed by cleansing complaints (e.g. litter, dog fouling).

Within your area, Central, we dealt with 482 enquiries which was a slight increase on last month.

Total for Hounslow

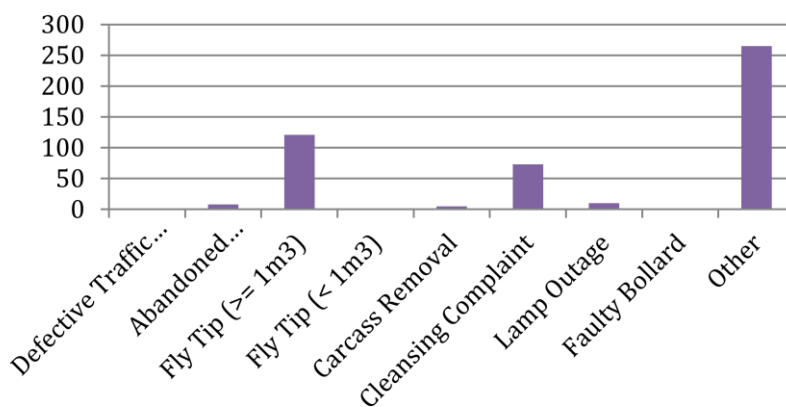


Nearly a quarter of all cleansing complaints occurred in the Central area, as well as a third of all fly tips reported.

Central Area received 265 enquiries under the "Other" category. Of these:

- 41 enquiries related to the condition of the highway (potholes, obstructions, blocked gullies);
- 73 issues around grounds maintenance, shrubs and damage to and from trees on the network;
- 76 general enquiries within the Central area regarding time, condition and level of services.

Central Hounslow Area



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Delivering better streets

Tree Pruning - Clean Sweep

As part of the “Clean sweep” scheduled works which are taking place during the summer season, we are currently visiting every tree in the borough to ensure that road signs and street furniture are free from overhanging foliage. The works will include:

1. Pruning low branches to improve pedestrian access.
2. Removing basal sucker growth.

In July we pruned 620 trees across the borough, which included trees from the following wards:

- Hounslow Heath
- Hounslow Central

Lime Trees

The first programme of Lime Tree Basal growth removal was completed in July. This included:

1. Basal epicormic (low but fast growing branches which had additional growth removed.
2. Low branches lifted to improve pedestrian access.

These works were completed in the following wards:

- Hounslow Heath

Weed Spraying

The footways and highway gullies are treated twice a year, the first in May, the second application will commence in August. Each spray is timed to coincide with weed growth for maximum effectiveness.

Ward Name	29/07/2013	30/07/2013	31/07/2013	01/08/2013	02/08/2013	05/08/2013	06/08/2013	07/08/2013	08/08/2013	09/08/2013	12/08/2013	13/08/2013	14/08/2013	15/08/2013	16/08/2013	19/08/2013	20/08/2013	21/08/2013	22/08/2013	23/08/2013
Bedfont																				
Feltham North																				
Hanworth Park																				
Feltham West																				
Hanworth																				
Cranford																				
Heston Central																				
Hounslow West																				
Heston East																				
Heston West																				
Hounslow Heath																				
Osterley and Spring Grove																				
Hounslow Central																				
Hounslow South																				
Syon																				
Isleworth																				
Brentford																				
Turnham Green																				
Chiswick Riverside																				
Chiswick Homefields																				



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Tree Removal Programme

As well as the planned pruning emergency removals and lime tree basal growth removal we also progress with the tree removal programme which continues to plan. Programmed tree removals were undertaken in the following areas with a total of 13 trees felled

- Chiswick 9
- Brentford 3
- Osterley 1

There were also a total of 6 out of hours Emergency callouts made in April.

It is unfortunate that any trees should be removed but is necessary to ensure the safety of the network, its users and adjoining properties. All trees will be replaced in the same or next most appropriate location with a species of similar type if possible to enhance the local streetscene.

Advance warning letters will be issued to properties affected but if you would like more information please visit <http://www.hounslowhighways.org/65-street-trees.html>

Remaining tree works to end Oct 2013

Ward	Fells Remaining	Current Stock	Percentage of stock
Central	32	1987	1.61%

Grass cutting

We begin cutting Highway grass areas throughout the whole borough at the beginning of March of each year, with the final cut being completed by the beginning of October. Fifteen separate cuts are carried out within these months.

- Grass verges will be trimmed to maintain a defined edge to minimise encroachment on the footpath.
- The height of the grass will be maintained to a pre-agreed height during the growing season.

Activity	Week	July					August			
		27	28	29	30	31	32	33	34	35
Cut 9		X								
Cut 10			X	X						
Cut 11					X	X				
Cut 12							X	X		
Cut 13									X	X
Grass Edge Trimming		X	X	X	X	X	X	X	X	X



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Works coming to your area in the next 4 weeks - Please note that all of the dates below are indicative and may change due to seasonal and other external factors.

Street Lighting

In July, 18 street lighting schemes were completed in the month as planned:

- **7 in Hounslow Central**
- **11 in Hounslow South**

The following works are planned for August:

Road	RSL Description	Ward	Planned Start Date	Planned Finish Date
ST HELIERS AVENUE	WELLINGTON RD S TO HANWORTH RD	HOUNSLOW HEATH	19/08/2013	23/08/2013
CLIFFORD ROAD	BASILDENE RD TO IVANHOE RD	HOUNSLOW WEST	05/08/2013	09/08/2013
BEAVERS LANE	BASILDENE RD TO BARRACK RD		05/08/2013	09/08/2013
BEAVERS LANE	BARRACK RD TO MARTINDALE RD (BEAVERS LN)		05/08/2013	09/08/2013
BARRACK ROAD	BEAVERS LN TO CARDINGTON SQUARE		12/08/2013	16/08/2013
CORPORATION AVENUE	BARRACK RD TO MARTINDALE RD (CORPORATION AV)		12/08/2013	16/08/2013
CHARTER CRESCENT	CORPORATION AV (S) TO CORPORATION AV (N)		12/08/2013	16/08/2013
DUKES AVENUE	CORPORATION AV TO END OF RD		12/08/2013	16/08/2013
MARTINDALE ROAD	CAMBRIDGE RD TO BEAVERS LN		12/08/2013	16/08/2013
MARTINDALE ROAD	FIR TREE RD TO CAMBRIDGE RD		12/08/2013	16/08/2013
CAMBRIDGE ROAD	MARTINDALE RD TO TRINITY CL		19/08/2013	23/08/2013

Footway

In July, 1 footway scheme was completed in the month as planned. This was in Hall Road Hounslow South.

Road Name	RSL description	Ward	Planned Start Date	Planned Finish Date
There are no Footway works planned for Central in August				



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Carriageway

In July, 10 carriageway schemes were completed in the month as planned:

- **5 in Hounslow Central**
- **3 in Hounslow Heath**
- **2 each in Hounslow South and West**

The following works are planned for August:

Street Name	RSL Description	Ward	Planned Start Date	Planned Completion
COLWYN CRESCENT	TENNYSON ROAD TO ADDISON AVENUE	HOUNSLOW CENTRAL	17/07/2013	17/07/2013
TEMPLE ROAD	CHAPEL ROAD TO LAYTON ROAD		18/07/2013	18/07/2013
LAMPTON ROAD	BATH ROAD TO END OF ISLAND		26/07/2013	26/07/2013
HANWORTH ROAD	GROVE ROAD TO JUNIPER COURT		30/07/2013	30/07/2013
DOUGLAS ROAD	ROMAN ROAD TO JUNCTION HANWORTH ROAD		31/07/2013	31/07/2013
YEW TREE WALK	WELLINGTON RD STH TO END OF RD (YEW TREE WALK)	HOUNSLOW HEATH	11/07/2013	12/07/2013
FRAMPTON ROAD	BOUNDARY TO END OF ROAD (FRAMPTON ROAD)		12/07/2013	13/07/2013
RAGLAN CLOSE	FRAMPTON ROAD TO END OF ROAD		12/07/2013	12/07/2013
HEATHER CLOSE	HARVESTERS CLOSE TO END OF ROAD	HOUNSLOW SOUTH	18/07/2013	18/07/2013
HALL ROAD	EATON ROAD TO JUNCTION WITH HEATH ROAD	HOUNSLOW WEST	19/07/2013	19/07/2013
LOGAN CLOSE	BELGRAVE ROAD TO END OF ROAD		15/07/2013	15/07/2013
FERNDAL ROAD	MARTINDALE ROAD TO END OF ROAD (FERNDAL AVE)	HOUNSLOW CENTRAL	16/07/2013	18/07/2013
KINGSLEY ROAD	DENBIGH RD TO SPRING GROVE RD		22/08/2013	23/08/2013
STAINES ROAD	ROMAN RD TO END OF ISLAND (STAINES RD)	HOUNSLOW HEATH	01/08/2013	01/08/2013
HIBERNIA GARDENS	HANWORTH RD TO HIBERNIA GARDENS		01/08/2013	01/08/2013
LABURNUM GROVE	ROMAN RD TO END OF RD (LABURNUM GROVE)		08/08/2013	08/08/2013
WELLINGTON ROAD	BOUNDARY TO GRANVILLE AV		09/08/2013	12/08/2013
WELLINGTON ROAD	NR BEVERLEY MANSIONS TO ROMAN RD		13/08/2013	13/08/2013
WELLINGTON ROAD	GRANVILLE AV TO AVONDALE GARDNS		14/08/2013	14/08/2013
WELLINGTON ROAD	NR BEVERLEY MANSIONS ENT TO NR THE ISLAND		15/08/2013	15/08/2013
WELLINGTON ROAD	COBBS RD TO END OF SLIP		16/08/2013	16/08/2013
LEAMINGTON CLOSE	PRIORY RD TO END OF RD	HOUNSLOW SOUTH	14/08/2013	14/08/2013
CENTRAL AVENUE	NORBURY AV TO HALL RD		19/08/2013	19/08/2013
CENTRAL AVENUE	HEATH RD TO WOLSEY CL		19/08/2013	19/08/2013
BATH ROAD	JCT CORBAN RD TO LAMPTON RD	HOUNSLOW WEST	05/08/2013	05/08/2013
CHARTER CRESCENT	CORPORATION AV (S) TO CORPORATION AV (N)		13/08/2013	13/08/2013
BATH ROAD	STANDARD RD TO JCT WELLINGTON RD N		19/08/2013	21/08/2013
FULSTONE CLOSE	BOUNDARY TO END OF RD (FULSTONE CL)		20/08/2013	20/08/2013
BOWNESS DRIVE	CAMBRIDGE RD TO END OF RD (BOWNESS DR)		20/08/2013	20/08/2013



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In future newsletters we will detail below any works which were programmed in the previous month that have been delayed, along with the new start / end date and the reason for delay so you can see how we are performing on works in your area.

Location	Location Description	Ward	Start Date	Finish Date	Reason
None delayed					

Additional Works in August

Location	Description of Works	Ward	Start Date	Finish Date	Comment
Lampton Road**	A new pedestrian refuge will be installed as part of the bus stop refreshment/improvements. Road marking is still outstanding on this project.	Hounslow Central	Late July 2013	August 2013	Incorporation with CIP works.
Bath Road**	The Corridor Project – a new traffic island to enhance road safety and construction of new tree pit. Road marking is still outstanding on this project.	Hounslow West	Late July 2013	August 2013	Project commissioned by LBH
Hibernia Road / Albert Road / Grove Road	CPZ extension	Hounslow Central	Late August 2013	September 2013	Project commissioned by LBH
Osborne Road / Stafford Road / Ede Close / Wellington Rd North &	CPZ / Waiting and loading restrictions	Hounslow Central	Late August 2013	September 2013	Project commissioned by LBH

** Lampton Road and Bath Road projects were both delayed due to a wait on the materials for removing the road markings. These have now arrived and the works to both schemes will re commence this week.

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